



# GLOBAL SOLUTIONS

## NEWS RELEASE

### *For Immediate Release*

**News for the Aggregate, Ceramics, Coal Processing, Food Processing, Glass, Metalworking, Minerals Processing, Packaging, Pharmaceutical, Plastics and Rubber and Recycling Industries**

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### **Eriez® 5-Star Service Group Handles Equipment Repairs, Upgrades and Routine Maintenance That Minimizes Downtime**

Erie, PA--- Keeping magnetic, vibratory and inspection equipment operating at peak performance while providing 24/7 on-call repair has enabled the Eriez® [5-Star Service Group](#) to experience growth in 2010.

The 5-Star Service Group is operated from Eriez' Headquarters in Erie, PA and includes a new 5-Star Service Center, located within minutes of Headquarters and their main production facility in Erie.

The 5-Star Service Center is staffed with trained service technicians who expertly handle even the toughest service projects. The Service Center is completely equipped with machining, fabricating and welding capabilities to repair or remanufacture a variety of equipment.

Remanufacturing suspended magnets, drum magnets, vibratory feeders, wet drum separators and more can save customers thousands of dollars rather than buying new. Once the project is approved by the customer, equipment is remanufactured to original specifications, tested and given an "as new" warranty. Eriez stores several years of equipment records to help expedite service, so customers can get equipment back online with minimal downtime. Original OEM parts are used on all service work. 5-Star Service technicians are also available to perform on-site audits and repairs, eliminating the need for shipping equipment to Eriez. Besides handling repair and upgrades, 5-Star technicians also perform regular equipment checks, conduct in-plant certifications and issue detailed reports.



More information about Eriez 5-Star Service can be found by visiting <http://service.eriez.com>. For an immediate estimate, call the service hotline at 1-888-999-ERIEZ (3743).

Eriez is recognized as world authority in advanced technology for magnetic, vibratory and inspection applications. The company's magnetic lift and separation, metal detection, x-ray, materials feeding, screening, conveying and controlling equipment have application in the process, metalworking, packaging, recycling, mining, aggregate and textile industries. Eriez manufactures and markets these products through ten international facilities located on six continents. For more information, call toll-free (888) 300-ERIEZ (3743) within the U.S. and Canada. For online users, visit [www.eriez.com](http://www.eriez.com) or send e-mail to [eriez@eriez.com](mailto:eriez@eriez.com). Eriez World Headquarters is located at 2200 Asbury Road, Erie, PA 16506.

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